



HARROGATE DISTRICT STRATEGIC  
**PARTNERSHIP**

**Harrogate District Strategic Partnership  
Annual Conference  
3<sup>rd</sup> July 2008**

**Conference Report**



# Programme

## Aims and Objectives

- To update on the progress and achievements of the partnership since the last community conference.
- To look at the challenges and opportunities ahead for Harrogate as we begin a review of the community plan
- To discuss and consider “what’s possible” for partnership delivery

## Timetable

9.0 Arrival and Coffee

9.30 Welcome  
Introductions and programme outline

9.40 Our successes and achievements this year 2007 - 2008

9.50 Quiz (with prizes) predicting the future for Harrogate

10.0 Have I got news for you - key future trends, environmental scanning, opportunities and threats

10.20 COFFEE BREAK

11.0 Introduction to OPEN SPACE and agenda setting

Our focus question is “ **HOW CAN WE WORK TOGETHER TO BRING THE 10 HARROGATE DISTRICT STRATEGIC PARTNERSHIP PRIORITIES ALIVE?**” Please be prepared to explore and talk through ideas and proposals that relate to any of the 10 themes that have been identified as priority areas of work for the partnership. This is your space, what topics would you like to ask conference about? What issues would you like to raise and have a debate about? How can we *all* work together to make this partnership come alive and really make a difference for people in Harrogate?

11.10 Session One

11.50 Session Two

12.30 Review of recommendations and setting some priorities

12.45 Commitments, offers and requests

1.00 LUNCH




## Reports from Open Space Groups


Topic	How do we get more young people into work (transport)
Participants	David Allison Jane Money - HBC David Wilford Kevin Holt Ellen McMillan
Main points discussed	<ul style="list-style-type: none"> <li>• Assess demands for a mini bus service</li> <li>• Care share scheme going well in Harrogate, will adults take young people?</li> <li>• Explore lease purchase options for mopeds</li> <li>• Need to work more closely with business contributions etc</li> </ul>
Recommendations ★ ★ ★	<i>What about car sharing - adults take young people to work, might need an agency support</i>
	<i>Explore capacity for providing a mini bus service - certain villages</i>
	<i>Explore lease purchase and other variations</i>
	<i>Work with business to contribute</i>








<b>Topic</b>	<b>Disability and Partnership how to work together</b>
<b>Participants</b>	Ann Townson Les Williamson Malcolm Harston Peter Stitch Nigel Philips Lynette Barnes
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Census - next identifying diabetes and long term health</li> <li>• Cared for /disabled</li> <li>• Bureaucracy - everyone to have a named contact at the council</li> <li>• Feedback - attend meetings do not hear everything</li> </ul>
<b>Recommendation</b>	<i>Named contact or mailbox within the council for contact</i>
	<i>Newsletters for carers of disabled people</i>
	<i>Advocacy services</i>

<b>Topic</b>	<b>Alcohol and Drugs - how can we reduce this problem ?</b>
<b>Participants</b>	Mike Gardner Tim Evanson Lynne Garne James Allen Ishaq Mohammed Angie Colvin Samantha Hartley Dallas Franks Elizabeth Barclay Bob Allen Eve Hartley E Gilligan
<b>Main points discussed</b>	
<b>Recommendation</b>	<i>Need some communication PR - Safer communities to take on</i>
	<i>Education about evils and harm</i>
	<i>Need intelligence information to multi agency groups</i>



<b>Topic</b>	<b>Making Links between the Children's and Young Peoples Plan and the Community Plan</b>
<b>Participants</b>	Alan Pitt, Gill Gentle, Rob Sneddon, Simon Render, Gill Keighley, Cerydwen Evans, Jo Webber, Barry Smith, Ian Thompson
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Link between alcohol and sexual health</li> <li>• Sexual health cross cutting theme evidenced in HDSP priorities</li> <li>• Women's Aid - raising awareness of wider sexual health messages</li> <li>• Focus on social change - what can agencies do to support this</li> <li>• YP learn from adults - support the parents</li> <li>• SEAL in schools</li> <li>• Police supporting schools with bullying crucial crew - miss dorethy.com dedicated officer for each school</li> <li>• Lack of children and young people focus on local priorities</li> <li>• Ensuring the voice of YP are included in priorities - make supporting YP a priority of LSP</li> </ul>
<b>Recommendation</b>	<p><i>Council to have a young persons champion</i></p> <p><i>Young people not featured in the 10 priorities- should be</i></p>
	<p><i>CYPP consultation priorities need to be reflected in the community plan and in the 10 priorities</i></p>



<b>Topic</b>	<b>Workforce planning</b>
<b>Participants</b>	Rose Norris Jill Fellerman Margaret Burton Sue Vasey Hugh Williamson Jane Venn Nicky Garside Jim Clarke Dawn Kenny Hazel McGrath David Porter Joan Mears Angela Kavanagh Harriet Bisson Joan Mears Robyn Harrison Jack Mears
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Cutting through red tape e.g. NI and CRB</li> <li>• Older peoples skills as a skills resource when they retire (working with employers and volunteer centres) but people will retire later so VCS suffers</li> <li>• Young people and placements e.g. HDFT</li> <li>• Volunteering link with skills development - not just older people</li> <li>• Workforce skills and volunteering policies within orgs e.g. staff being released from org to do it, new skills new ways of working, reinvigorate workforce but private organisation hard to convince</li> <li>• Job market economy in future what will it look like</li> <li>• When migrant workers go back - who will do hospitality and social care jobs</li> <li>• Volunteering to get people back into work who were on incapacity benefit or 16 - 19 NEETS</li> <li>• What is the economy we want e.g. high level digital skills/knowledge workers - so why are we training hairdressers - do students know what they could be training in? Is it demand led? From employers, students, sector skills councils</li> <li>• Why do young people leave the area to university for e.g. and never come back - young people want to make a difference and career development is harder, need some graduate recruitment schemes in the north</li> </ul>
<b>Recommendation</b> 	<i>Set up a partnership wide graduate recruitment scheme</i>
	<i>LSP needs to have better relationship with employers</i>
	<i>More intelligence on future shape of the Harrogate economy</i>
	<i>Shared employment issues e.g. CRB portability of NI etc red tape</i>
	<i>Corporate day release schemes/ employee volunteering</i>
	<i>Invigorating the education curriculum</i>
	<i>Retirement schemes linking with volunteer centres</i>
	<i>Need to link to worklessness agenda</i>

<b>Topic</b>	<b>Renewable energy within planning obligation</b>
<b>Participants</b>	Elizabeth Barclay, Carol Renahan
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Clear sky - hard to get and not cover cost</li> <li>• Companies change much more if grant available, long time between applying and receiving grant</li> <li>• Planning dept not encouraging just implementing planning laws - should be required to give info on renewable energy</li> <li>• In Germany producers of renewable energy are covered in law and get market price for energy - In UK contract with individual companies not protected or encouraged</li> <li>• Insulation often not enforced</li> <li>• Grants to community buildings - energy audits, pool of trained people</li> <li>• Ground source in groups of housing</li> <li>• A lot of small renewable projects across area but not locally? Recycling</li> <li>• To save money on renewable Germany pay market price UK national government is not convinced- individual fuel companies not law</li> <li>• Wood burners</li> </ul>
<b>Recommendation</b> ★	<i>Comprehensive publicity should be given to second homes - grants models by local government, not reliant on agencies such as clear skies. Current information network uncoordinated</i>
★	<i>Planning departments to advise on how to do this not just implement. IN HBC negative attitudes has discouraged individuals because of archaic and prescribed procedure</i>
	<i>Renovation grants - all mandatory grants should include a provision for renewable energy systems</i>





<b>Topic</b>	<b>Support to families with teenagers</b>
<b>Participants</b>	Gill Keighley Lynette Barnes Margaret Burton Cerydwen Evans Tim Hurran Dallas Franks Jo Webster Lars Thompson Hazel McGrath Jim Clark
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• More family's support workers - expansion of the Ripon CVS support service</li> <li>• Mums and dads - step parents group</li> <li>• Building on informal support</li> </ul>
<b>Recommendation</b> ☆☆☆	<i>More opportunities to network and communicate</i>
☆☆	<i>More funding for family support workers</i>



<b>Topic</b>	<b>Sports council working with partner organisation to increase physical activity</b>
<b>Participants</b>	Lynne Garne Rose Norris Harvey Alexander John Watson
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Establish who would like to do what activities possibly by age group</li> <li>• Publicise what is already on offer</li> <li>• Encourage clubs to have a go sessions, would have added benefit of recruiting new members to the club</li> <li>• Turn up sessions - already in place are cycling and push chairs, add walking and running</li> <li>• Olympic training camps in the areas if this happens try and encourage young people in particular to be involved to visit</li> <li>• Maximise use of facilities permissions from e.g. HBC</li> <li>• Support for clubs organisations in attracting funding and becoming accredited leading to better facilities and safer environments</li> </ul>
<b>Recommendation</b>	<i>Look for more opportunities for discussions with partner organisations</i>
	<i>Social marketing activity to establish preferences needs</i>

<b>Topic</b>	<b>Access to housing for vulnerable groups</b>
<b>Participants</b>	Avril Hunter Eve Hartley Les Williamson Malcolm Harston Mike Gardner Nigel Phillips Deborah Hugill James Allan
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Private sector + channelling support is required Housing association reliability of support packages, cherry pick - government is sending mixed messages</li> <li>• Reduction in temporary accommodation is creating a blockage</li> <li>• Many pronged approach to the issue</li> <li>• Raise awareness of landlords to safety issues</li> <li>• Bring down age limits in HBC</li> <li>• Multi agency approach to private landlords</li> </ul>
<b>Recommendation</b>	<i>Make better use of and work smarter with private landlords - multi agency support</i>
	<i>More specialised housing for vulnerable groups</i>

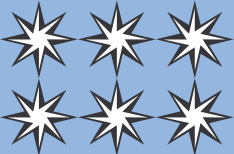


<b>Topic</b>	<b>Protecting Voluntary work</b>
<b>Participants</b>	Tom Royston Tim Evanson Harriet Bisson Ishtaq Mohammed Peter Stitch Glenys Baily Kevin Holt Ann Townson Joan Mears John Gilligan Jack Mears Ron Sneddon
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Isn't paid work better?</li> <li>• VSC decreasing</li> <li>• Private and VCS have different priorities</li> <li>• Could commissioning be done through local groups</li> <li>• Marketing is important - make sure you measure value - make people aware of what you do</li> <li>• Sell lifelong learning</li> <li>• Lobbying</li> <li>• Answer questions - but try to form an opinion at the same time</li> <li>• Private and VCS have different priorities</li> <li>• Volunteer sector is spread very thinly across the a wide range of groups</li> <li>• Setting the outcomes agenda - who benefits from the services</li> </ul>
<b>Recommendation</b>	<i>Better marketing of our services</i>
	
	<i>Training for volunteers</i>

<b>Topic</b>	<b>Reducing CO2 emissions - how we move from individual project to widespread action</b>
<b>Participants</b>	Jane Money Brian Quill Nigel Heptinstall Carol Renahan Theresa Hamill Lindsay Cook Hugh Williamson
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Motivation needs to be addressed - financial and environmentally friendly</li> <li>• Disincentives and incentives - respond to these e.g. Richmond school funding taken up</li> <li>• Contractual procurement arrangements</li> <li>• Some messages being common lights and computers and plastic bags</li> <li>• How do we help vulnerable groups</li> <li>• Ultimately will have to do</li> <li>• Set up focus groups across the priorities</li> <li>• Connecting groups at sub regional level</li> <li>• Yorkshire Forward CO2 emissions reduction targets - outputs difficult to measure, need community level measures</li> <li>• GBC - audit action plan interest in networking motivation money, keen to be environmentally friendly e.g. Yorkshire Agricultural Society</li> <li>• How measure DEFRA</li> <li>• Promote reducing costs - connect with own home</li> <li>• Council has to do as has targets to reach - community leadership role</li> </ul>
<b>Recommendation</b> ★ ★ ★ ★	<i>Set up a CO2 reduction forum/group for HDSP</i>
	<i>Consider motivation and how incentives and disincentives could help</i>
	<i>Promote common messages for home and work behaviour</i>
★ ★	<i>Need to address vulnerable or excluded groups</i>
	<i>Make monitoring simple and easy and instant</i>



<b>Topic</b>	<b>Prioritising priorities - How can we do this</b>
<b>Participants</b>	David Wilford David Porter Sue Vasey Graham Porter Keri Standen Julie Davidson Mark Hopley
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• Target on old data and geographical targeting can be problematic</li> <li>• Ask local people for priorities but be careful what you get back</li> <li>• Able to group them into themes but how do you prescribe themes</li> <li>• Juxtaposition of local and national ability to influence strategies and plans to draw down more funding - need to be more astute</li> <li>• Which priorities have the most leverage - can we access external funding</li> <li>• Do we take the eye of the ball from areas of good performance to address areas of poor performance</li> <li>• Priorities can be measured against others e.g. environmental considerations</li> <li>• Need to break it down in terms of themes e.g. looking at 2 issues per year, measure and communicate impact</li> <li>• What sort of activity i.e. lobbying influencing policy or direct investment</li> </ul>
<b>Recommendation</b> ★	<i>Look at themes and cross cutting issues not just individuals priorities</i>
★	<i>Focus on areas where we can make a difference, but don't lose sight of what's working</i>
	<i>Measure and demonstrate progress and communicate it</i>
	<i>Be able to respond to emerging issues</i>



<b>Topic</b>	<b>Engaging young people in positive activity</b>
<b>Participants</b>	Nicky Garside Paul Burgess Simon Render Gill Gentle Angie Colvin Robin Harrison Dawn Kenny Ellen McMillan Alan Pitt Ian Hick Samantha Hartley Sue Higgison Bob Allen Nigel Avison Angela Kavanagh
<b>Main points discussed</b>	<ul style="list-style-type: none"> <li>• V Team - young people engaged in volunteering (James Wainwright HBC link - April 2008 no actual budget</li> <li>• Trax Hub - Integrated youth support targeted established. 3 year volunteering development for young people and the hospital ( targets set numbers opportunity diversity 3 months 40 volunteers )</li> <li>• Not about middle class young people but those on the edge</li> <li>• How many adults work with young people, not enough adults coming forward to support existing groups</li> <li>• Need to have activities that young people want - need to be flexible</li> <li>• Young people need to know what's on offer - menus for them and their parents</li> <li>• Need a facilitating ability - some young people want to volunteer into a commercial organisation rather than a voluntary sector one</li> <li>• Youth service website GIMMI - needs to put all activities on so it becomes networked</li> <li>• Youth forum - youth service developing this - young persons development worker - connexions?</li> </ul>
<b>Recommendation</b> 	<i>Youth forum - consulted and feedback</i>
	<i>Need consistency of what is offered</i>
	<i>Positive approach - press stories</i>
	<i>Encouraging adults to offer, help support</i>



Topic	Transport - creating shared budgets
Participants	
Main points discussed	
Recommendation ★	<i>Action Learning Centre - to investigate potential for capacity to share transport resources</i>

Topic	Personalised service and Inequalities
Participants	
Main points discussed	
Recommendation	<i>Ensure that empowerment ( through personalised services ) does not inadvertently disempower other vulnerable people as look at improving access to services</i>
	<i>That LSP has an equalities champion</i>
	<i>Be a model of support ( i.e. VCS ) to enable people to make their own choices</i>



## ACTIONS, OFFERS & REQUESTS

Name	Organisation	Simple action	An offer	A request
Robert Andrew	Harrogate Festival of Music, Speech and Drama	Final opportunities for participation in Festival from minority groups / individuals - priority 3	To facilitate participation for young people with music/speech/drama talent to take part.	
Dawn Kenny	Harrogate & District NHS Foundation Trust	Populate the gimi.co.uk website with volunteering opportunities.		
Nigel Heptinstall	Action for the Environment			All individuals and organisations to put the environment on their agenda.
Theresa Hamill	York and North Yorkshire Business Environmental Forum	Provide information on how organisations can improve their energy efficiency and information on renewable energy technologies.	Willing to be on the CO2 focus group if it is set up.	
Hazel McGrath	Harrogate CVS		To work with others in the LSP or NYL consortium of a Graduate Training Programme (multi-agency approach).	
Ann Townson	Ripon & District Disability Action Group (Chair)		Advice/help on disability issues via Ripon CVS.	For marketing skills for RADDAG.
Lindsay Cook	Harrogate Borough Council	Help raise awareness of Climate Change.	The Energy Bike is available to hire to	To always consider the environmental

			raise awareness of energy efficiency.	implications of an action.
Jane Money	Harrogate Borough Council	Put together top tips and follow them on reducing CO2 emissions.	Share “switch it off” ideas with LSP members and related networks on website.	Ask LSP members and related networks to commit to at least one action to reduce their CO2 emissions.. Also next time can more business be encouraged to attend.
Lynne Garne	Harrogate District Sports Council	To review the activities of the Sports Council to proactively seek opportunities for partnership working.	To work with partner organisations to deliver increased participation in physical activity.	
Joan Mears	Nidderdale Society			
Alan Pitt, Integrated Services Manager	Children & Young Peoples Service, NYCC	Develop a family support service from the Children’s Centres, using a range of agencies, including the voluntary sector.	Children’s Centres are available for organisations working with the families of young children.	I would like to look at recruiting volunteers to work with families using Children’s Centres.
David Allison	Wheels 2 Work Craven & Harrogate	Willing to be a part of discussions to find ways forward to get young people to work etc.	To share ideas with others about how to improve local transport.	To learn more about what’s going on in the County.
Lynette Barnes	Ripon Council for Voluntary Services	Raise the issues of health and disabilities at the LSP.	To undertake the above - facilitate a working group.	
Harriet Bisson	Harrogate Volunteer Centre		Advice/support re engaging with volunteers and voluntary action.	

Gill Keighley	Barnardo's Crashpad Service	Put agency links on our website.	As above. Convene a forum for agencies working with families.	Support to admin this - contacts for organisations. Media / HDSP promote positive images of young people. Priorities that reflect what C&YP are saying.
Lars Thompson	Keep Talking	Provide a venue for a network meeting (max 20) to develop family support issues.	To help develop such a network.	Better understanding of the impact of parental divorce on the HDSP priorities.
Gill Gentle	Carers Resource		Link to our website - to offer services which offer/meet caring needs / support young people. Work in partnership to promote the possibilities of young people - media articles, etc.	To be invited to other organisations training, ie equality and diversity, health and safety.
Nigel Phillips	Fire Services	Improve communication and awareness of what the service has to offer.	To discuss the facilities the service has to offer to the community - smoke alarms, deaf alarms, instructional services to young people.	To be considered in other agencies policies and procedures.
Margaret Burton	Extended Schools - Ripon	Report to other coordinators on issues raised.	To highlight extended school issues and how we can work together eg volunteering in schools.	Feed publicity on the strategic partnerships to schools - there are no reps here today!

Keith Barnes	NYCC	Continue to participate in Action Learning Sets - but without expensive facilitators!		Better long term, consistent, commitment to HDSP executive from all partners.
Cerydwen Evans	Harrogate & District Women's Aid	Keep talking, raising the issues, make connections, develop relationships.	Be available to talk/ present/offer training on domestic abuse to any group.	That domestic abuse is considered as a factor and taken seriously by HDSP.
Tim Hurren	Learning Disability Partnership Board (LDPB) and Asst Vicar at St Peter's, Harrogate		Will help get 'Faith Community' more on board.	Please liaise with me over engaging with private sector/employers/wealth creators- LDPB needs better response on this too.
Angie Colvin	Harrogate and District NHS Foundation Trust		Get involved in a group focusing on engaging young people in positive activity.	
Sue Higgison	Harrogate Borough Council		To help with content management of website or other communications if you have limited resource.	